

# What *MaaS* we consider when thinking of data and platform governance?

- 1. Data
- 2. MaaS agents and data value
- 3. Data sharing and governance
- 4. Data syntax









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# New data sources

#### Operating systems

The state

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**»**OECD

Apps

CRÉ FRENCHY

#### Devices



## 3 things about mobility data

Some (even anonymised) data is inherently privacy-sensitive

Some data is inherently commercially sensitive

Some data is brand-sensitive





#### The value of data: For whom and for what?

People

... to access services they value **Operators** 

...to improve operations and build their brand *3rd Party Aggregators* 

...to develop products and sell data insights *Public authorities* 

...to carry out their mandates for citizens





#### The power of the user interface

All of MaaS is only ~ 30 cm<sup>2</sup>

Presentation bias is significant in determining user preference\*

Issue common to other digitally-mediated services – e.g. airline CRS

Should the potential recourse be MaaSspecific or medium-specific?

Judit Bar-Ilan, et al (2009): https://doi.org/10.1002/asi.20941

#### Data sharing, governance and MaaS models

## Application programming interface - API



#### Data sharing, governance and MaaS models

Commercial Integrator

#### Public Transport/ Authority Integrator

#### **Open and regulated** back-end platform

Decentralised MaaS ecosystem









« walled gardens » curated bespoke/open APIs

« public MaaS » Uni-directional APIs

« regulated utility MaaS » Multi-directional APIs « Mesh-y MaaS » Smart contracts instead of APIs

Adapted from UITP, EMTA, Polis, ITF



# Platform economics and competition

Platform mediation reduces coordination (transaction) costs

Network effects in two-sided, multi-sided markets: early and large players develop advantage – contestability of the market untested

Data sharing helps building services but bypasses operator selfdistribution channels– trust "contracts" and "smart" contracts

Common basic fare APIs, bespoke contract-based joint fare APIs built on open standards



### "Who do you trust?" trust architecture models





## public authority

#### operator

### Trust Architectures "don't trust public authorities"



operator data processing public authority audit

### Trust Architectures

"don't trust operators/platforms"



public authority data\_processing

operator

### **Trust Architectures**

"don't trust anyone"





### **Trust Architectures**

# Trust linked to transparency on purpose, use and data minimisation







# Issues regarding data sharing

Direct access to data (lakes) or ensuring competitive access (APIs)

Data specification or functional outcome specification

Data sharing under different regulatory/operating regimes (PT vs others)



172

So far, if we look only at the speed and duration of commuting trips, it seens that car trips have an advantage over public transport. Indeed, as jobs tend to disperse into suburbs and household income increases an many large cities of the world, it seems that the ratio of car trips over public acceptor trips is also increasing, to the alarm of transport planners. The congestive created by cars is a major concern. I alluded to this problem by warning that as denser parts of cities, the shorter commuting time made possible by traveling by car dependent on the number of commuters using public transport. The larger the number of commuters using public transport, the higher the speed of commuters using cars will be. This trend explains the popular support for public transport investments in cities like Atlanta, where most commuters are using cars and intend to keep using cars in the future.

#### Speed, Congestion, and Mode of Transport

Road congestion is a real estate problem. Through regulations, planners or devel opers allocate portions of urban land to streets when the land is originally devel oncongestion speed, which that engineers use as a benchmark to measure ongestion.<sup>16</sup> Any speed below of the five flow speed is indicative of congestion and measured by the travel time show (TTI), which is the ratio of travel time in peak eriods to travel some in free five multitons. For instance, a car driving at 15 km/h in Fifth Avenue in New York is peak hours would indicate a TTI of 2.8, if we ssume that the one flow speed is New York is equal to the maximum regulatory peed limit of 40 km/h. The in thirty report published by Texas A&M Transportaon Institute in 2012 evaluates the urban average TTI in 498 US urban areas at 18. Los Angeles, with 1.37, has the highest TTI among US cities. New York's TTI is slightly lower at 1.33. The use of TTI allows us to measure the number of addiional hours spent driving compared to what they would have been at free flow peed, and by extrapolation, the additional gasoline spent. From TTI, it is then possible to calculate the direct cost of congestion: the opportunity cost of the driver ime plus the additional cost of gasoline compared to what it would have been ender free flow conditions.

Using TTI to measure congestion is convenient, but is, of course, arbitrary. Staring November 1, 2014, New York City reduced its speed limit from 30 miles per

# MaaStory-telling

space creates congestion—too many users for too little street space.

Congestion decreases travel speed and therefore decreases mobility. In our quest to increase mobility, it is important to measure the street area consumed per passenger for each mode of urban transport and eventually to price it so that users who use large road areas would pay a higher price than those who use small road areas. Being able to price congestion in term of real estate rental value would enable us to increase mobility, not so much by increasing supply as by decreasing consumption. The objective remains to increase mobility by pricing congestion, not to select or "encourage" a preferred mode of tearenet

to increase road supply to manage demand.

#### Measuring Congestion

congestion is the expression of a mismatch between supply and demand for street space. Traffic engineers define a road as congested when the speed of travel is lower than the free flow speed. The free flow speed of vehicles establishes the case of New York, the decrease in TTI in the fall of 2014 will be a talse positive

Using TTI to measure congestion is useful as a relative include, of course, as it a city (providing the benchmark free flow speed has not changed, of course, as it did in New York in 2014). It is also useful to identify streets where traffic management needs to be improved. However, TTI is not a good proxy for mobility when comparing cities. What is important for mobility is the changes in average travel time.

Passengers using motorbuses are also subjected to road congestion, annouge they are not the main cause of it, as they consume—at least at peak hours, when the bus is full—very little road space per passenger compared to drivers alone in their car, as we will see later. However, in addition to delays due to congestion, public transport users are also delayed when buses and trans are overcrowded and they are unable to board or when the schedule is unpredictable because of

Public transport overcrowding is a form of congestion internal to the public

insport system, as it does not affect commuters using ou

etween the supply o es congestion—too r on decreases travel rease <mark>mobility</mark> it is i or each mode of urb

Word Shared definitions

increase mobility, n. The objective re t or "encourage" a world, it seems that the transport planners. The congestions creating, to the alarm of transport planners. The congestions creat concern. I alluded to this problem by warning that we dens shorter commuting time made possible by traveling by car de ber of commuters using public transport. The larger the nu using public transport, the higher the speed of commuters us trend explains the popular support for public transport invertex Atlanta, where most commuters are using cars and intend to the future.

Speed, Congestion, and Mode of Transport

Road congestion is a real estate problem. Through regulation opers allocate portions of urban land to streets when the lan to uses that produce urban rents while increasing the area o no rents. It also rec Pharasehouseholds and b In most cases, ci Ps, harasehouseholds and b betwee Chommon d to streets and tes co Common roo little street (or compatible) the stre areas. Being able to SVNTOXn term of real estat

Measuring Congestion

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#### Speed, Congestion, and Mode of Transport

Road congestion is a real estate problem. Through regulations, planners or developers allocate portions of urban land to streets when the land is originally devioped. Once a neighborhood is fully built, increasing the area allocated to streets is extremely costly financially and socially, as it requires decreasing the land allocated to uses that produce urban to while increasing the area of street that produces no rents. It also requires the the that for the area allocated to streets sum; they have, therefore, no incentive for the area to street space they consum; they have, therefore, no incentive for the area and the demand for street space creates congestion oo mark users for too little street space. Congestion deer less the street of the area of the area consumed per passenger for each mode of urban transport and eventually to price it so that users areas. Being able for the price than those who use small road areas. Being able for the price tant how how use small not consumption. The objective termines to increase mobility by pricing congestion not to select or "encourage" a preferred mode of transport.

In the next sections, I describe how to measure congestion and various attempts to increase road supply to manage demand.

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#### **Glossary and Metrics**

Regulators—from policymakers to infrastructure managers and planners—rely on data to make decisions. It is imperative that performance metrics are consistent across operators and regions to enable stakeholders to effectively communicate and measure the impact of new forms of mobility. Data Sharing Glossary and Metrics for Shared Micromobility provides a consensus-based set of definitions for commonly used terms and metrics.

#### □ NeTEx-CEN / NeTEx

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#### DIF TOMP-WG / TOMP-API

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#### Packages Packages Packages Packages Packages





Publications

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Les Fiches

Accueil / Actualités / Loi / Loi du 24 décembre 2019 d'orientation des mobilités

10

Dernière modification : 26 décembre 2019 à 17h13

Loi du 24 décembre 2019 d'orientation des mobilités

# coherent framework



#### EU Data-sharing Framework (MMTIS-NAP – 2017)

EU-wide multimodal travel information services – standardised traffic and travel data for all mobility providers (MMTIS)

National Access Points for linking to MMTIS data (NAP)

Does not address open booking and payment





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# Thank you

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