

**ROAD TRANSPORT REGULATING  
AND ENFORCEMENT BODIES**

**UNITED KINGDOM**

**November 2014**

Country: UNITED KINGDOM

Items to be controlled	Control authorities						
	State police	Local police	Customs	Transport Ministry	Road administration	Authorised technical experts/workshops	Other authorised bodies or officers
Traffic regulations and driving licences		X		X		X	
Authorisations for international road transport (bilateral, EU, ECMT...)		X		X			
Special authorisations for carriage of passengers and other related documents (e.g. list of passengers)		X					X(1)
T1 documents or TIR Carnets			X	X			
Weights and dimensions		X		X			
Certificate for carriage of perishable foodstuffs and special equipment to be used for such carriage (ATP)						X	
Documents on veterinary and phytosanitary control						X	
Road user charges					X		
Technical conditions of motor vehicles		X		X			
Regulations on driving hours and rest periods		X		X			
Regulations on transport of dangerous goods		X		X		X	

1 - Freight Transport Association ([www.fta.co.uk](http://www.fta.co.uk)) and Road Haulage Association ([www.rha.org](http://www.rha.org))

## USEFUL ADDRESSES, PHONE AND FAX NUMBERS IN UNITED KINGDOM

EMERGENCY NUMBERS	
Police	999
Ambulance	999
Dangerous goods accident	999
Breakdown	999
Fire and Rescue	999

### National Competent Authorities and Control Authorities on International Passenger and Goods Traffic by Road

TRAFFIC REGULATIONS AND DOCUMENTS RELEVANT TO DRIVING			
	Name and address	Phone	Fax
National competent authorities	Highways Agency Federated House London Road Dorking RH4 1SZ <a href="http://www.highways.gov.uk">www.highways.gov.uk</a>	+(44-20) 0300 123 5000	
	<i>Driving Documents</i> Driver and Vehicle Licensing Agency Longview Road Swansea, SA6 7LJ <a href="http://www.dvla.gov.uk">www.dvla.gov.uk</a>	+(44-300) 790 6801	+(44-300) 123 0784
Competent control authority	Driver and Vehicle Standards Agency Second Floor Berkeley House Croydon Street Bristol BS5 0DA <a href="http://www.gov.uk">www.gov.uk</a>	+(44-117) 954 3200	+(44-117) 954 3212
			Email: <a href="mailto:Enquiries@vosa.gov.uk">Enquiries@vosa.gov.uk</a>

<b>TECHNICAL CONDITION OF VEHICLE</b>			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	+(44-20) 7944 2080	+(44-20) 7944 2196
Competent control authority	Driver and Vehicle Standards Agency Berkeley House, Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 2536	+(44-117) 954 3212

<b>WEIGHTS AND DIMENSIONS OF A VEHICLE</b>			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	+(44-20) 7944 2080	+(44-20) 7944 2196
Authority/body in charge of issuing special permits for excess weight and dimensions	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	+(44-20) 7944 2080	+(44-20) 7944 2196
Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 2536	+(44-117) 954 3212

<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF GOODS BY ROAD</b>			
	Name and address	Phone	Fax
National competent authorities	Freight Operator Licensing and Roadworthiness 3/28 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	+(44-20) 7944 4503	+(44-20) 7944 9631
Competent control authority on the use of authorisations by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 2536	+(44-117) 954 3212

<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF PASSENGERS BY ROAD</b>			
	Name and address	Phone	Fax
National competent authorities	International Road Freight Office (IRFO) Eastbrook Shaftesbury Road Cambridge CB2 8BF	+ (44 01223) 531 051	+(44 01223) 309 681
Competent control authority on the use of authorisations and other related documents by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 3200	+(44-117) 954 3212

ROAD USER CHARGES			
	Name and address	Phone	Fax
National competent authorities	HGV Levy and Charging Department for Transport 3/27 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.dft.gov.uk">www.dft.gov.uk</a> (only Charging for goods vehicles)	+(44-20) 7944 6313	+(44-20) 7944 2195
		Email: <a href="mailto:hgvcharging@dft.gsi.gov.uk">hgvcharging@dft.gsi.gov.uk</a>	
Competent authority/ body in charge of collecting and control of charges	Individual Local Authorities		
		Email:	

VETERINARY AND PHYTOSANITARY CONTROL			
	Name and address	Phone	Fax
National competent authorities	<i>Veterinary control:</i> Animal Health International Trade Unit Department for Environment, Food and Rural Affairs 1A Page Street London, SW1P 4PQ  <i>Phytosanitary control:</i> Food & Environment Research Agency Room 10GA01 Sand Hutton York YO41 1LZ <a href="http://www.fera.defra.gov.uk">www.fera.defra.gov.uk</a>	+(44-20) 7238 6000	+(44-1904) 455 188
		+(44-1904) 465625	+(44-1904) 352200
		Email: <a href="mailto:defra.helpline@defra.gsi.gov.uk">defra.helpline@defra.gsi.gov.uk</a>	

<b>VETERINARY AND PHYTOSANITARY CONTROL (Cont.)</b>			
	Name and address	Phone	Fax
Competent control authority	<i>Veterinary control:</i> Department for Environment, Food and Rural Affairs Nobel House, 17 Smith Square, SW1P 3JR	+(44-20) 7238 3000	
	<i>phytosanitary control:</i> Food & Environment Research Agency Room 10GA01 Sand Hutton York YO41 1LZ <a href="http://www.fera.defra.gov.uk">www.fera.defra.gov.uk</a>	+(44-1904) 465625	+(44-1904) 352200
		Email: <a href="mailto:defra.helpline@defra.gsi.gov.uk">defra.helpline@defra.gsi.gov.uk</a>	

<b>TRANSPORT OF DANGEROUS GOODS</b>			
	Name and address	Phone	Fax
National competent authorities	Dangerous Goods Unit Department for Transport 3/26 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/departments/department-for-transport">www.gov.uk/government/organizations/departments/department-for-transport</a>	+(44-20) 7944 6153	+(44-20) 7944 9643
		Email: <a href="mailto:dangerousgoods@dft.gsi.gov.uk">dangerousgoods@dft.gsi.gov.uk</a>	

<b>TRANSPORT OF DANGEROUS GOODS (cont.)</b>			
	Name and address	Phone	Fax
Authority/body in charge of special authorisations	Health and Safety Executive Redgrave Court Merton Road Bootle Merseyside L20 7HS <a href="http://www.hse.gov.uk">www.hse.gov.uk</a>		+(44-845) 408 9566
		Email: <a href="mailto:advice@hse.gsi.gov.uk">advice@hse.gsi.gov.uk</a>	
Competent control authority/body	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 3200	+(44-117) 954 3212
		Email: <a href="mailto:Enquiries@vosa.gov.uk">Enquiries@vosa.gov.uk</a>	

<b>SOCIAL REGULATIONS (DRIVING AND RESTING HOURS)</b>			
	Name and address	Phone	Fax
National competent authorities	Freight Operator Licensing and Roadworthiness 3/28 Great Minster House 33 Horseferry Road London SW1P 4DR <a href="http://www.dft.gov.uk">www.dft.gov.uk</a>	+(44-20) 7944 5813	+(44-20) 7944 9631
Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	+(44-117) 954 3200	+(44-117) 954 3212

<b>CUSTOMS AND TRANSIT REGULATIONS</b>			
	Name and address	Phone	Fax
National competent authorities	Customs and International Trade HM Revenue and Customs 6th Floor South, Portcullis House 27 Victoria Avenue, Southend on Sea, Essex, SS2 6AL <a href="http://www.hmrc.gov.uk">www.hmrc.gov.uk</a>	+(44-1702) 361 773	+(44-1702) 361 962

<b>CUSTOMS AND TRANSIT REGULATIONS (cont.)</b>			
	Name and address	Phone	Fax
Competent authorities/bodies in charge of T and TIR regimes	Customs and International Trade HM Revenue and Customs 6th Floor South, Portcullis House 27 Victoria Avenue, Southend on Sea, Essex, SS2 6AL <a href="http://www.hmrc.gov.uk">www.hmrc.gov.uk</a>	+(44-0300) 2003700	



MINISTRY OF TRANSPORT		
	Phone	Fax
Department for Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>	+(44-0300) 330 3000	+(44-20) 7944 9643
	Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	
Road Transport Department – Section of Freight Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>	+(44-20) 7944 2774	+(44-20) 7944 9643
	Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	
Road Transport Department – Section of Passenger Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>	+(44-20) 7944 2284	+(44-20) 7944 9643
	Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	

ASSOCIATIONS OF INTERNATIONAL ROAD TRANSPORT OPERATORS		
	Phone	Fax
Freight Transport:		
Freight Transport Association <a href="http://www.fta.co.uk">www.fta.co.uk</a>	+(44-08717) 11 22 22	+(44-1892) 552360
Road Haulage Association <a href="http://www.rha.uk.net/">www.rha.uk.net/</a>	+(44-01274) 863100	+(44-1832) 854 526
Passenger Transport:		
Confederation of Passenger Transport <a href="http://www.cpt-uk.org">www.cpt-uk.org</a>	+(44-20) 7240 3131	+(44-20) 7240 6565
	Email: <a href="mailto:admin@cpt-uk.org">admin@cpt-uk.org</a>	