

**ROAD TRANSPORT REGULATING  
AND ENFORCEMENT BODIES**

**UNITED KINGDOM**

**February 2022**

Country: **UNITED KINGDOM**

Items to be controlled	Control authorities						
	State police	Local police	Customs	Transport Ministry	Road administration	Authorised technical experts/workshops	Other authorised bodies or officers
Traffic regulations and driving licences		X		X		X	
Authorisations for international road transport (bilateral, EU, ECMT...)		X		X			
Special authorisations for carriage of passengers and other related documents (e.g. list of passengers)		X					X(1)
T1 documents or TIR Carnets			X	X			
Weights and dimensions		X		X			
Certificate for carriage of perishable foodstuffs and special equipment to be used for such carriage (ATP)						X	
Documents on veterinary and phytosanitary control						X	
Road user charges					X		
Technical conditions of motor vehicles		X		X			
Regulations on driving hours and rest periods		X		X			
Regulations on transport of dangerous goods		X		X		X	

Note:

(1) - Logistics UK (<https://logistics.org.uk/>) and Road Haulage Association ([www.rha.org](http://www.rha.org))

## USEFUL ADDRESSES, PHONE AND FAX NUMBERS IN UNITED KINGDOM

EMERGENCY NUMBERS	
Police	999
Ambulance	999
Dangerous goods accident	999
Breakdown	999
Fire and Rescue	999

### National Competent Authorities and Control Authorities on International Passenger and Goods Traffic by Road

TRAFFIC REGULATIONS AND DOCUMENTS RELEVANT TO DRIVING			
	Name and address	Phone	Fax
National competent authorities	National Highways National Traffic Operations Centre 3 Ridgeway Quinton Business Park Birmingham B32 1AF	+(44-20) 0300 123 5000 Email: <a href="mailto:info@highwaysengland.co.uk">info@highwaysengland.co.uk</a>	
	Driving Documents (Great Britain) Driver and Vehicle Licensing Agency Longview Road Swansea, SA6 7LJ <a href="http://www.dvla.gov.uk">www.dvla.gov.uk</a>	+(44-300) 790 6801	+(44-300) 123 0784
	Driving Documents (Northern Ireland) Driver Vehicle Agency, County Hall Castlerock Road, Waterside Coleraine BT51 3HS United Kingdom	Telephone Phone 9.00 am to 4.00 pm, Monday to Friday 0300 200 7861 International: - 028 9049 5914 Geographical - 028 9067 5914 Email: <a href="mailto:dva@infrastructure-ni.gov.uk">dva@infrastructure-ni.gov.uk</a>	

Competent control authority	Driver and Vehicle Standards Agency Second Floor Berkeley House Croydon Street Bristol BS5 0DA <a href="http://www.gov.uk">www.gov.uk</a>	Contact form: <a href="https://www.gov.uk/contact-dvsa/y">https://www.gov.uk/contact-dvsa/y</a>
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TECHNICAL CONDITION OF VEHICLE			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards Department for Transport Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	Switchboard (8:30am to 5:30pm)  0300 330 3000	
		Email: <a href="mailto:ivs.enquiries@dft.gov.uk">ivs.enquiries@dft.gov.uk</a>	
Competent control authority	Driver and Vehicle Standards Agency Berkeley House, Croydon Street Bristol, BS5 0DA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	Contact form: <a href="https://www.gov.uk/contact-dvsa/y">https://www.gov.uk/contact-dvsa/y</a>	

WEIGHTS AND DIMENSIONS OF A VEHICLE			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards Department for Transport Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	Switchboard (8:30am to 5:30pm)  0300 330 3000	
		Email: <a href="mailto:ivs.enquiries@dft.gov.uk">ivs.enquiries@dft.gov.uk</a>	
Authority/body in charge of issuing special permits for excess weight and dimensions	International Vehicle Standards Department for Transport Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organizations/department-for-transport">www.gov.uk/government/organizations/department-for-transport</a>	Switchboard (8:30am to 5:30pm)  0300 330 3000	
		Email: <a href="mailto:ivs.enquiries@dft.gov.uk">ivs.enquiries@dft.gov.uk</a>	

Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	Contact form <a href="https://www.gov.uk/contact-dvsa/y">https://www.gov.uk/contact-dvsa/y</a>
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<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF GOODS BY ROAD</b>			
	Name and address	Phone	Fax
National competent authorities	Road Freight Regulation Department for Transport Zone 3 Great Minster House 33 Horseferry Road London, SW1P 4DR  <a href="http://www.dft.gov.uk">www.dft.gov.uk</a>	Switchboard (8:30am to 5:30pm)  0300 330 3000  Email: <a href="mailto:freight@dft.gov.uk">freight@dft.gov.uk</a>	
Competent control authority on the use of authorisations by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organizations/driver-and-vehicle-standards-agency">www.gov.uk/government/organizations/driver-and-vehicle-standards-agency</a>	Contact form: <a href="https://www.gov.uk/contact-dvsa/y">https://www.gov.uk/contact-dvsa/y</a>	
Issue of Permits	International Road Haulage Permits Office (IRHP) Hillcrest House 386 Harehills Lane Leeds LS9 6NF <a href="http://www.gov.uk/government/collectors/international-road-freight-office-irfo-forms">www.gov.uk/government/collectors/international-road-freight-office-irfo-forms</a>	Monday to Friday (9am to 5pm)  0330 678 1117  Email: <a href="mailto:irhp@dvsa.gov.uk">irhp@dvsa.gov.uk</a> DVSA International Road Haulage Permits Office	

<b>MARKET ACCESS: INTERNATIONAL TRANSPORT OF PASSENGERS BY ROAD</b>			
	Name and address	Phone	Fax
Competent control authority on the use of authorisations and other related documents by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency">www.gov.uk/government/organisations/driver-and-vehicle-standards-agency</a>		
		Contact form: <a href="https://www.gov.uk/contact-dvsa/y">https://www.gov.uk/contact-dvsa/y</a>	

<b>ROAD USER CHARGES</b>			
	Name and address	Phone	Fax
National competent authorities	HGV Levy and Charging Department for Transport Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.dft.gov.uk">www.dft.gov.uk</a> (only Charging for goods vehicles) <a href="https://www.gov.uk/government/collections/hgv-road-user-levy">https://www.gov.uk/government/collections/hgv-road-user-levy</a>	DfT Switchboard (8:30am to 5:30pm) 0300 330 3000	
		Email: <a href="mailto:hgvcharging@dft.gov.uk">hgvcharging@dft.gov.uk</a>	
Competent authority/body in charge of collecting and control of charges	Individual Local Authorities	Assistance to identify the relevant local authority:	
	Local Government Association <a href="http://www.local.gov.uk">www.local.gov.uk</a>	<a href="mailto:info@local.gov.uk">info@local.gov.uk</a>  020 7664 3000	

<b>VETERINARY AND PHYTOSANITARY CONTROL</b>			
	Name and address	Phone	Fax
National competent authorities	<i>Veterinary control:</i> Animal Health International Trade Unit Department for Environment Food and Rural Affairs (DEFRA) Seacole Building 2 Marsham Street London SW1P 4DF United Kingdom	Telephone (UK only) 03459 33 55 77	
		Telephone (from outside the UK) +44 20 7238 6951	
		+ (44-1904) 465 625	+ (44-1904) 352 200
		Email: <a href="mailto:defra.helpline@defra.gov.uk">defra.helpline@defra.gov.uk</a> Contact Form: Defra Helpline	

	<p><i>Phytosanitary control:</i> Animal and Plant Health Agency (APHA)</p> <p><a href="https://www.gov.uk/government/organisations/animal-and-plant-health-agency">https://www.gov.uk/government/organisations/animal-and-plant-health-agency</a></p>	<p>Contact Details Email: <a href="mailto:enquiries@apha.gov.uk">enquiries@apha.gov.uk</a></p> <p>Contact form and information <a href="https://www.gov.uk/government/organisations/animal-and-plant-health-agency/about/access-and-opening">https://www.gov.uk/government/organisations/animal-and-plant-health-agency/about/access-and-opening</a></p>
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VETERINARY AND PHYTOSANITARY CONTROL (Cont.)			
	Name and address	Phone	Fax
Competent control authority	<p><i>Veterinary control:</i> Department for Environment Food and Rural Affairs (DEFRA) Seacole Building 2 Marsham Street London SW1P 4DF United Kingdom</p> <p><i>Phytosanitary control:</i> Animal and Plant Health Agency (APHA) <a href="https://www.gov.uk/government/organisations/animal-and-plant-health-agency">https://www.gov.uk/government/organisations/animal-and-plant-health-agency</a></p>	<p>Telephone (UK only) 03459 33 55 77</p> <p>Telephone (from outside the UK) +44 20 7238 6951</p>	
		<p>Contact Details Email: <a href="mailto:enquiries@apha.gov.uk">enquiries@apha.gov.uk</a></p> <p>Contact form and information <a href="https://www.gov.uk/government/organisations/animal-and-plant-health-agency/about/access-and-opening">https://www.gov.uk/government/organisations/animal-and-plant-health-agency/about/access-and-opening</a></p>	
			+ (44-1904) 352200

TRANSPORT OF DANGEROUS GOODS			
	Name and address	Phone	Fax
National competent authorities	<p>Dangerous Goods Unit Department for Transport 3/26 Great Minster House 33 Horseferry Road London, SW1P 4DR <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>  <a href="https://www.gov.uk/government/collections/transporting-dangerous-goods">https://www.gov.uk/government/collections/transporting-dangerous-goods</a></p>	020 7944 2271	
		<p>Email: <a href="mailto:dangerousgoods@dft.gov.uk">dangerousgoods@dft.gov.uk</a></p>	

TRANSPORT OF DANGEROUS GOODS (cont.)			
	Name and address	Phone	Fax
Authority/body in charge of special authorisations	Health and Safety Executive Redgrave Court Merton Road Bootle Merseyside L20 7HS <a href="http://www.hse.gov.uk">www.hse.gov.uk</a>		Email: <a href="mailto:advice@hse.gov.uk">advice@hse.gov.uk</a>
Competent control authority/body	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency">www.gov.uk/government/organisations/driver-and-vehicle-standards-agency</a>		

SOCIAL REGULATIONS (DRIVING AND RESTING HOURS)			
	Name and address	Phone	Fax
National competent authorities	Road Freight Regulation, Zone 3 Great Minster House 33 Horseferry Road London SW1P 4DR <a href="http://www.dft.gov.uk">www.dft.gov.uk</a>	DfT Switchboard (8:30am to 5:30pm)  0300 330 3000 Email: <a href="mailto:freight@dft.gov.uk">freight@dft.gov.uk</a>	
Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA <a href="http://www.gov.uk/government/organisations/driver-and-vehicle-standards-agency">www.gov.uk/government/organisations/driver-and-vehicle-standards-agency</a>		Email:



<b>CUSTOMS AND TRANSIT REGULATIONS</b>			
	Name and address	Phone	Fax
National competent authorities	Customs and International Trade HM Revenue and Customs <a href="http://www.hmrc.gov.uk">www.hmrc.gov.uk</a>		
		Contact form: <a href="https://www.gov.uk/contact-hmrc">https://www.gov.uk/contact-hmrc</a>	
<b>CUSTOMS AND TRANSIT REGULATIONS (cont.)</b>			
	Name and address	Phone	Fax
Competent authorities/bodies in charge of T and TIR regimes	Customs and International Trade <a href="http://www.hmrc.gov.uk">www.hmrc.gov.uk</a>		
		Contact form: <a href="https://www.gov.uk/contact-hmrc">https://www.gov.uk/contact-hmrc</a>	
<b>MINISTRY OF TRANSPORT</b>			
		Phone	Fax
Department for Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>		DfT Switchboard (8:30am to 5:30pm) 0300 330 3000	
		Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	
Road Transport Department – Section of Freight Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>		DfT Switchboard (8:30am to 5:30pm) 0300 330 3000	
		Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	
Road Transport Department – Section of Passenger Transport <a href="http://www.gov.uk/government/organisations/department-for-transport">www.gov.uk/government/organisations/department-for-transport</a>		DfT Switchboard (8:30am to 5:30pm) 0300 330 3000	
		Email through website <a href="http://forms.dft.gov.uk/contact-dft-and-agencies/">http://forms.dft.gov.uk/contact-dft-and-agencies/</a>	

ASSOCIATIONS OF INTERNATIONAL ROAD TRANSPORT OPERATORS		
	Phone	Fax
Freight Transport: Logistics UK <a href="http://www.logistics.org.uk">www.logistics.org.uk</a>  Logistics UK (Head Office):  Hermes House St John's Road Tunbridge Wells Kent TN4 9UZ	03717 11 22 22	01892 552360
	<a href="https://logistics.org.uk/contact-us">https://logistics.org.uk/contact-us</a> - full contact details, including international	
Road Haulage Association <a href="http://www.rha.uk.net">www.rha.uk.net</a>  Peterborough (Head Office) Roadway House Bretton Way, Bretton Peterborough PE3 8DD	+(44-01274) 863100	
	Email: <a href="mailto:helpdesk@rha.uk.net">helpdesk@rha.uk.net</a>  Contact form: <a href="https://www.rha.uk.net/About/Get-in-Touch">https://www.rha.uk.net/About/Get-in-Touch</a>	
Passenger Transport: <a href="http://www.cpt-uk.org">www.cpt-uk.org</a>  Confederation of Passenger Transport UK (CPT) 22 Greencoat Place London SW1P 1PR	+(44-20) 7240 3131	
	Email: <a href="mailto:admin@cpt-uk.org">admin@cpt-uk.org</a>  Contact form: <a href="https://www.cpt-uk.org/contact-us/">https://www.cpt-uk.org/contact-us/</a>	