

**ROAD TRANSPORT REGULATING
AND ENFORCEMENT BODIES**

UNITED KINGDOM

May 2018

Country: **UNITED KINGDOM**

Items to be controlled	Control authorities						
	State police	Local police	Customs	Transport Ministry	Road administration	Authorised technical experts/workshops	Other authorised bodies or officers
Traffic regulations and driving licences		X		X		X	
Authorisations for international road transport (bilateral, EU, ECMT...)		X		X			
Special authorisations for carriage of passengers and other related documents (e.g. list of passengers)		X					X(1)
T1 documents or TIR Carnets			X	X			
Weights and dimensions		X		X			
Certificate for carriage of perishable foodstuffs and special equipment to be used for such carriage (ATP)						X	
Documents on veterinary and phytosanitary control						X	
Road user charges					X		
Technical conditions of motor vehicles		X		X			
Regulations on driving hours and rest periods		X		X			
Regulations on transport of dangerous goods		X		X		X	

Note:

(1) - Freight Transport Association (www.fta.co.uk) and Road Haulage Association (www.rha.org)

USEFUL ADDRESSES, PHONE AND FAX NUMBERS IN UNITED KINGDOM

EMERGENCY NUMBERS	
Police	999
Ambulance	999
Dangerous goods accident	999
Breakdown	999
Fire and Rescue	999

National Competent Authorities and Control Authorities on International Passenger and Goods Traffic by Road

TRAFFIC REGULATIONS AND DOCUMENTS RELEVANT TO DRIVING			
	Name and address	Phone	Fax
National competent authorities	Highways Agency Federated House London Road Dorking RH4 1SZ www.highways.gov.uk	+(44-20) 0300 123 5000 Email: ha_info@highways.gsi.gov.uk	
	<i>Driving Documents</i> Driver and Vehicle Licensing Agency Longview Road Swansea, SA6 7LJ www.dvla.gov.uk	+(44-300) 790 6801	+(44-300) 123 0784 Email: through the website
Competent control authority	Driver and Vehicle Standards Agency Second Floor Berkeley House Croydon Street Bristol BS5 0DA www.gov.uk	+(44-117) 954 3200	+(44-117) 954 3212 Email: enquiries@vosa.gov.uk

TECHNICAL CONDITION OF VEHICLE			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR www.gov.uk/government/organizations/department-for-transport	+(44-20) 7944 2080 Email: ivs.enquiries@dft.gov.uk	+(44-20) 7944 2196
Competent control authority	Driver and Vehicle Standards Agency Berkeley House, Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 2536 Email: Enquiries@vosa.gov.uk	+(44-117) 954 3212

WEIGHTS AND DIMENSIONS OF A VEHICLE			
	Name and address	Phone	Fax
National competent authorities	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR www.gov.uk/government/organizations/department-for-transport	+(44-20) 7944 2080 Email: ivs.enquiries@dft.gov.uk	+(44-20) 7944 2196
Authority/body in charge of issuing special permits for excess weight and dimensions	International Vehicle Standards 1/29-34 Great Minster House 33 Horseferry Road London, SW1P 4DR www.gov.uk/government/organizations/department-for-transport	+(44-20) 7944 2080 Email: ivs.enquiries@dft.gov.uk	+(44-20) 7944 2196
Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 2536 Email: Enquiries@vosa.gov.uk	+(44-117) 954 3212

MARKET ACCESS: INTERNATIONAL TRANSPORT OF GOODS BY ROAD			
	Name and address	Phone	Fax
National competent authorities	Freight Operator Licensing and Roadworthiness 3/28 Great Minster House 33 Horseferry Road London, SW1P 4DR www.gov.uk/government/organizations/department-for-transport	+(44-20) 7944 4503 Email: freight@dft.gsi.gov.uk	+(44-20) 7944 9631
Competent control authority on the use of authorisations by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 2536 Email: enquiries@vosa.gov.uk	+(44-117) 954 3212

MARKET ACCESS: INTERNATIONAL TRANSPORT OF PASSENGERS BY ROAD			
	Name and address	Phone	Fax
National competent authorities	International Road Freight Office (IRFO) Hillcrest House 386 Harehills Lane Leeds LS9 6NF www.gov.uk/government/collections/international-road-freight-office-irfo-forms	+(44 0113)202 6072 Email: enquiries@dvsa.gov.uk	+(44 0113)249 8142
Competent control authority on the use of authorisations and other related documents by non-residents	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 3200 Email: Enquiries@vosa.gov.uk	+(44-117) 954 3212

ROAD USER CHARGES			
	Name and address	Phone	Fax
National competent authorities	HGV Levy and Charging Department for Transport 3/27 Great Minster House 33 Horseferry Road London, SW1P 4DR www.dft.gov.uk (only Charging for goods vehicles)	+(44-20) 7944 6313 Email: hgvcharging@dft.gsi.gov.uk	+(44-20) 7944 2195
Competent authority/ body in charge of collecting and control of charges	Individual Local Authorities		

VETERINARY AND PHYTOSANITARY CONTROL			
	Name and address	Phone	Fax
National competent authorities	<i>Veterinary control:</i> Animal Health International Trade Unit Department for Environment, Food and Rural Affairs 1A Page Street London, SW1P 4PQ	+(44-20) 7238 6000	+(44-1904) 455 188
	<i>Phytosanitary control:</i> Food & Environment Research Agency Room 10GA01 Sand Hutton York YO41 1LZ www.fera.defra.gov.uk	+(44-1904) 465 625 Email: defra.helpline@defra.gsi.gov.uk	+(44-1904) 352 200

VETERINARY AND PHYTOSANITARY CONTROL (Cont.)			
	Name and address	Phone	Fax
Competent control authority	<i>Veterinary control:</i> Department for Environment, Food and Rural Affairs Nobel House, 17 Smith Square, SW1P 3JR www.gov.uk/government/organizations/department-for-environment-food-rural-affairs	+(44-20) 7238 3000	
	<i>phytosanitary control:</i> Food & Environment Research Agency Room 10GA01 Sand Hutton York YO41 1LZ www.fera.defra.gov.uk	+(44-1904) 465625 Email: defra.helpline@defra.gsi.gov.uk	+(44-1904) 352200

TRANSPORT OF DANGEROUS GOODS			
	Name and address	Phone	Fax
National competent authorities	Dangerous Goods Unit Department for Transport 3/26 Great Minster House 33 Horseferry Road London, SW1P 4DR www.gov.uk/government/organizations/department-for-transport	+(44-20) 7944 6153 Email: dangerousgoods@dft.gsi.gov.uk	+(44-20) 7944 9643

TRANSPORT OF DANGEROUS GOODS (cont.)			
	Name and address	Phone	Fax
Authority/body in charge of special authorisations	Health and Safety Executive Redgrave Court Merton Road Bootle Merseyside L20 7HS www.hse.gov.uk		+(44-845) 408 9566 Email: advice@hse.gsi.gov.uk

Competent control authority/body	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 3200	+(44-117) 954 3212
		Email: enquiries@vosa.gov.uk	

SOCIAL REGULATIONS (DRIVING AND RESTING HOURS)

	Name and address	Phone	Fax
National competent authorities	Freight Operator Licensing and Roadworthiness 3/28 Great Minster House 33 Horseferry Road London SW1P 4DR www.dft.gov.uk	+(44-20) 7944 5813	+(44-20) 7944 9631
		Email: operatorlicensingandroadworthiness@dft.gsi.gov.uk	
Competent control authority	Driver and Vehicle Standards Agency Berkeley House Croydon Street Bristol, BS5 ODA www.gov.uk/government/organizations/driver-and-vehicle-standards-agency	+(44-117) 954 3200	+(44-117) 954 3212
		Email: Enquiries@vosa.gov.uk	

CUSTOMS AND TRANSIT REGULATIONS

	Name and address	Phone	Fax
National competent authorities	Customs and International Trade HM Revenue and Customs 6th Floor South, Portcullis House 27 Victoria Avenue, Southend on Sea, Essex, SS2 6AL www.hmrc.gov.uk	+(44-1702) 361 773	+(44-1702) 361 962
		Email: enquiries@hmrc.gov.uk	

CUSTOMS AND TRANSIT REGULATIONS (cont.)			
	Name and address	Phone	Fax
Competent authorities/bodies in charge of T and TIR regimes	Customs and International Trade HM Revenue and Customs 6th Floor South, Portcullis House 27 Victoria Avenue, Southend on Sea, Essex, SS2 6AL www.hmrc.gov.uk	+(44-0300) 2003700	
		Email: http://www.hmrc.gov.uk/contactus/customs.htm	

MINISTRY OF TRANSPORT		
	Phone	Fax
Department for Transport www.gov.uk/government/organisations/department-for-transport	+(44-0300) 330 3000 Email through website http://forms.dft.gov.uk/contact-dft-and-agencies/	+(44-20) 7944 9643
Road Transport Department – Section of Freight Transport www.gov.uk/government/organisations/department-for-transport	+(44-20) 7944 2774 Email through website http://forms.dft.gov.uk/contact-dft-and-agencies/	+(44-20) 7944 9643
Road Transport Department – Section of Passenger Transport www.gov.uk/government/organisations/department-for-transport	+(44-20) 7944 2284 Email through website http://forms.dft.gov.uk/contact-dft-and-agencies/	+(44-20) 7944 9643

ASSOCIATIONS OF INTERNATIONAL ROAD TRANSPORT OPERATORS		
	Phone	Fax
Freight Transport: Freight Transport Association www.fta.co.uk	+(44-08717) 11 22 22	+(44-1892) 552360
Road Haulage Association www.rha.uk.net/	+(44-01274) 863100	+(44-1832) 854 526
Passenger Transport: Confederation of Passenger Transport www.cpt-uk.org	+(44-20) 7240 3131 Email: admin@cpt-uk.org	+(44-20) 7240 6565